



Join our Destination Services Team in Denmark!

Do you see yourself as part of a successful and growing business, where you get the opportunity to develop your skills together with great colleagues? Are you a leader that thrives when inspiring, guiding and supporting your team in their daily interactions with customers? Then we look forward to hearing from you!

Alfa Mobility is the largest provider of mobility and moving services in the Nordics. With 9 offices and 250 employees in Sweden, Denmark, Norway, and Finland, we are strongly driven by a common purpose of giving peace of mind to people on the move. We are now looking for a Team manager for our Destination Services Team in Alfa Mobility Denmark.

Some typical services within the Destination Services Team would be:

- To manage and deliver destination services to relocating employees into Denmark.
- Carry out home search assistance, move and move out assistance, settling in assistance, other general support in advice for healthcare, driver's license, banking, and more.
- Support with local registrations, orientation tours, tax assistance and social security application assistance.

As Team manager you will be responsible for the daily business operations in the team, follow-up of quality of services given to clients within the area, as well as all matters related to the employee journey for your team members. This includes partaking in interviews, planning onboarding, setting relevant strategic goals on both team and individual level, decisions regarding salary and benefits, performance interviews and other follow up dialogues and optimizing the working environment for your team to create the best possible conditions for excellence in delivery.

You will hold a place in the local Management team of the business area as well as in our Leaders' Forum. You will report to the Business manager Relocation.

Key responsibilities

- Provide leadership to the team, inspiring and motivating team members to achieve individual and collective goals.
- Foster a positive and inclusive work environment, promoting open communication, collaboration, continuous improvements and sustainability.
- Oversee day-to-day operations and monitor key performance indicators.
- Allocate and manage resources according to budget (personnel, equipment) in the Business Area.
- Liaise with partners, customers and clients.
- Continuously develop customer experience and optimize workflows in cooperation with the Business Manager.

Competencies

We are looking for someone with experience in leadership, can display successful results in achieving team objectives, and has an outgoing personality both engaging and motivating people around you. An academic education within administration, business or HR is beneficial, alternatively any other relevant academic field.

Continue →





The destination service area holds many different tasks and can from time to time be intense. This will require you to be flexible, well structured, self-managed, proactive and unafraid to take on operative tasks and be hands-on when needed to support your team.

We operate in an international environment with English as our company language, but a lot of the tasks require that you are also fluent in speaking and writing Danish. Good knowledge of the Microsoft Office package and substantial experience from working within other IT support systems is expected.

To thrive at Alfa, you must appreciate working in an international, innovative and open-minded environment, driven by the values of transparency, adding value and showing care to customers, people and the planet.

About the employment

The role is a full-time position with 37 work hours a week. We offer 25 vacation days and a further 5 additional vacation days, in addition to a beneficial health insurance and a pension program. To support a healthy lifestyle, we also offer a yearly health allowance that can be used for training of your choice as well as company lunch.

At Alfa we also offer the use of 2 days remote working per full week, although this may sometimes vary, for instance during the introduction phase. Parking is free of charge for employees at our Helseholmen office and electrical chargers are available.

Start date as soon as possible as you will be replacing one of our Team Managers moving on to a new role.

Location

Helseholmen 10, 2650 Hvidovre

How to apply

We look forward to receiving your CV and application in English. Please write **"Team manager DK"** in the subject field and send to hr@alfamoving.com no later than **December 5th**.

Please note that interviews will be conducted on an ongoing basis, which means the position may be filled before the application deadline. We therefore recommend that you submit your application as soon as possible.

Questions about the role can be directed to Business Manager Relocation, **Maria Grosz** at maria.grosz@alfamoving.com

You will become a member of a high-achieving and motivated multi-cultural team supporting our extensive internal operations network. We are fully committed to diversity, equity, inclusion, belonging and foster an inclusive work environment where everyone's unique perspectives are valued and respected.